



QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY

Our quality in all services is oriented to the requirements of the market and the expectations of boat owners.

Company structure of Service centre Trogir obliges us to strengthen and develop our position in the Marina services, performing repairs and maintenance of vessels.

The construction and equipping of the Marina has created the preconditions for the realization of all our potentials in quality and environmental protection through the **management of environmental aspects** in all services of the Marina.

Our greatest value is in the knowledge of competent employees, and the future of our company depends on the knowledge required in providing marina services and vessel maintenance **while meeting all legal and other requirements of all interested parties in environmental protection.**

Quality of Service Centre Trogir promotion is every satisfied client whose expectations have been met after the Marina service has been provided, **with a proven reduction in the environment impact in our service activities.**

Through our togetherness and teamwork we will be able to ensure customer satisfaction when using our services.

This is a basic precondition for gaining new customers, successful business and the satisfaction of **all interested parties.**

Therefore, our strategic goals of quality **and environmental protection** are:

- 1. BE A RELIABLE PARTNER IN PROVIDING MARINA SERVICES, MAINTENANCE AND VESSELS REPAIR**
- 2. DEVELOP LONG-TERM AND STABLE RELATIONSHIPS WITH CUSTOMERS, SUPPLIERS AND OTHER BUSINESS PARTNERS AS INTERESTED PARTIES**
- 3. DEVELOP PROFESSIONS (KNOWLEDGE) AND ACTIVITIES THAT WILL PROVIDE US WITH A STRONG MARKET POSITION AND REPUTATION IN THE APPLICATION OF LEGAL REQUIREMENTS AND ALL AVAILABLE ENVIRONMENTAL TECHNOLOGIES**